

BASTYR CENTER
for **NATURAL HEALTH**

Relocation FAQ

12/17/25

Q: Is Bastyr Center for Natural Health moving?

A: Yes, university leaders have decided to move the teaching clinic to the campus of Bastyr University in Kenmore, Washington. The lease in Seattle is up at the end of December 2025, and moving to the Kenmore campus makes sense financially and for our students, who have had to commute back and forth between the campus and clinic.

Q: Where is it in Kenmore?

A: The address is the same as Bastyr University, 14500 Juanita Drive NE, Kenmore, WA 98028. The clinic will be on your left as you drive up to campus, located in the front four buildings in the student village.

Q: What will I find at the new clinic location?

A: The Student Village buildings will have been modified or renovated. The Bastyr University garden is located just outside the clinic buildings and is open to the public. There are woods nearby and hiking trails. You will find free and ample parking.

Q: What about patients who may not be able to travel to Kenmore?

A: We recognize that not everyone will be able to get to the new location. Some patients may opt to switch to one of [Bastyr Community Care sites](#). Clinic leadership is exploring ways to offer other alternatives. And telehealth will be available for naturopathic shifts and counseling services.

Q: What services will be available at the Kenmore campus?

A: We will continue to offer the same services as at the Wallingford location. Specific shift times may vary in the new year, as they already do each quarter.

Q: When can I call to make my appointments?

A: The schedules for the Kenmore clinic will come available during late December 2025. Please use the same phone number to contact the clinic.

Q: How do I get my prescriptions during the move?

A: The Bastyr Natural Medicine Shop is now closed at the Wallingford Clinic and in the process of relocating to the Kenmore campus of Bastyr University. We will fill phone orders for mail out through December 18. Unfortunately, unforeseen delays at the new site will prevent us from opening the shop to the public on January 12. We expect to resume herb formula orders and mail outs early January and will keep patients updated via email and on our website as we learn more. We apologize for the inconvenience and are working diligently to get back to service as soon as possible. In the meantime, supplement orders can be filled online 24/7 using our Fullscript site, where patients receive 10% off.

Q: Who can I contact with additional questions?

A: Please talk first with your health provider during your next visit. Additional information will be available at bastyrcenter.org, or call us at (206) 834-4100 before December 23, 2025 or on January 5, 2026 when we reopen in Kenmore.

Q: What else should I know?

A: Here is a timeline:

December 17 - Last day for in-person appointments

December 19 - Last day for telehealth appointments

January 5, 2026 - Patient Services Representatives will be answering phones and scheduling appointments for the week of January 12 and beyond. Private practice providers may be offering telehealth starting January 5.

January 12, 2026 - Planned opening day at the Kenmore campus. Telehealth appointments will be available starting on this day. We expect some services to be available in person, primarily acupuncture and physical medicine, as construction on Building B continues into February. We will provide updates as available.

We look forward to seeing you in Kenmore!