



Relocation FAQ

10/1/25

Q: Is Bastyr Center for Natural Health moving?

A: Yes, university leaders have decided to move the teaching clinic to the campus of Bastyr University in Kenmore, Washington. The lease in Seattle is up at the end of December 2025, and moving to the Kenmore campus makes sense financially and for our students, who have had to commute back and forth between the campus and clinic.

Q: Where is it in Kenmore?

A: The address is the same as Bastyr University, 14500 Juanita Drive NE, Kenmore, WA 98028. The clinic will be on your left as you drive up to campus, located in the front four buildings in the student village.

Q: What will I find at the new clinic location?

A: The Student Village buildings will have been modified or renovated. The Bastyr University garden is located just outside the clinic buildings and is open to the public. There are woods nearby and hiking trails. You will find free and ample parking.

Q: What about patients who may not be able to travel to Kenmore?

A: We recognize that not everyone will be able to get to the new location. Some patients may opt to switch to one of [Bastyr Community Care sites](#). Clinic leadership is exploring ways to offer other alternatives. And telehealth will be available for naturopathic shifts and counseling services.

Q: What services will be available at the Kenmore campus?

A: We will continue to offer the same services as at the Wallingford location. Specific shift times may vary in the new year, as they already do each quarter.

Q: When can I call to make my appointments?

A: The schedules for the Kenmore clinic will come available during December 2025. Please use the same phone number to contact the clinic.

Q: How do I get my prescriptions during the move?

A: We strongly urge you to set up a Fullscript account with us to obtain your supplements. You can create an account through the “Shop Supplements” link on the Natural Medicine Shop webpage (<https://medicineshop.bastyr.edu>). You will get a 10% discount when you register through our link.

When we relocate to Kenmore, we will primarily use Fullscript. Our on-site supplement selection will substantially reduce due to space constraints.

For custom herbal formulas, we aim to offer limited phone order services for mailout December 15-18. Please use the same phone number to contact the Natural Medicine Shops.

Q: Who can I contact with additional questions?

A: Please talk first with your health provider during your next visit. Additional information will be available at bastyrcenter.org. Look for the link ***Bastyr Center for Natural Health and Natural Medicine Shop Relocation***. Or call us at (206) 834-4100.

Q: What else should I know?

A: Here is a timeline:

December 5 - The Natural Medicine Shop will close at the Wallingford clinic.

Patients should order and pick up prescriptions by 5 p.m. on December 5, as the shop will not reopen until January 12. The shop will, however, accept limited phone orders for mailout during the shop closure period and will mail orders out December 15-18, 2025.

December 17 - Last day for in-person appointments

December 19 - Last day for telehealth appointments

January 12, 2026 - Planned opening day at the Kenmore campus. Telehealth appointments will be available starting on this day. We expect most services to be available in person as construction concludes.

We look forward to seeing you in Kenmore!